

Dear valued customer.

I am writing this letter to you personally to let you know that during this national emergency, my primary goal at ProFlow is to accomplish two things:

1. Take care of my **valued team of employees and their families**, while at the same time;
2. Support you, our **mission critical customers** who need to remain operational throughout this difficult time to support our nation's infrastructure and manufacturing supply chain.

At ProFlow we've always strived to be much more than a typical pump company. In addition to an **expansive portfolio of pump and seal technologies** for a wide variety of industries and applications, we have:

- A. A **25,000 square foot repair facility**;
- B. A fully outfitted **CNC machine shop, with lathes, milling machines, balancing equipment**;
- C. **Fabrication capabilities** with certified welders;
- D. A professional team of **application engineers** to troubleshoot system problems;
- E. A **design engineer team** that designs and manufactures parts that are mission critical and needed fast.

It is essential, therefore, that we keep all of these divisions operational now so that we can **react as quickly and as effectively as possible** when this national crisis begins to turn around. We ARE open and ready for business, and this web site is a great way to communicate with us. Scan through the pages and use the contact us page if you like. Or call us directly at (708) 272-1800.

I want to let you know that I will do everything I can to keep ProFlow operational, staffed and ready to serve you for as long as we can.

Respectfully yours,



Scott R. Champlin
Owner and President,
ProFlow Pumping Solutions

